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March 27, 2003

Mary L. Cottrell, Secretary  
Department of Telecommunications and Energy  
One South Station  
Boston, MA 02110

Re: Investigation by the Department into Colonial Gas Company d/b/a  
KeySpan Energy Delivery's 2002 Service Quality Report, filed pursuant to  
Service Quality Standards for Electric Distribution Companies and Local  
Gas Distribution Companies, D.T.E. 99-84, Att. 1, IX (June 29, 2001),  
D.T.E. 03-16

Dear Ms. Cottrell:

Enclosed for filing please find an original and one copy of the Attorney General's First  
Set of Document and Information Requests together with a Certificate of Service.

Very truly yours,

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Wilner Borgella, Jr.  
Assistant Attorney General  
Utilities Division  
Office of the Attorney General  
200 Portland Street, 4th Floor  
Boston, MA 02114  
(617) 727-2200 ext. 3449

WB/wb

Enc.

cc: Jody Stiefel, Hearing Officer (w/enc.)  
Service List (w/enc.)